

Hosted Applications System Engineer – Business Catalyst Team

The Business Catalyst team is part of the Design & Web Group, together with products like Dreamweaver, BrowserLab, Illustrator, InDesign, etc. As a product, Business Catalyst is helping web designers and developers create more value to their customers by hosting their online businesses on our platform. To find more, please visit <http://www.businesscatalyst.com/>.

Job description

Recognizing that employees are at the core of our success, Adobe recruits and retains highly qualified and motivated individuals creates an environment where they can innovate and achieve their best, and rewards them for their performance by giving them an opportunity to share in the company's success.

Position summary

You will be part of the team focused on building and supporting hosted software services, with responsibility for creating solutions and infrastructure related to the hosted services system. The Hosted Applications System Engineer will be responsible for a wide variety of technical, operational, and consultative activities, including release engineering tasks and designing, planning, implementing, and supporting solutions for both real-time and asynchronous applications delivered worldwide on a 24x7 basis with high availability. As a key member of the Systems Engineering team you will work closely with the Application Development team and the IT Operations team to create a next generation online platform to support the delivery of hosted services applications.

On this job, you:

- Support and maintain remotely global application production environment.
- Installation and configuration of hosted services applications and underlying software infrastructure in the lab and staging environments.
- Install, configure, and upgrade custom and packaged applications.
- Handling and resolving issues escalated from the production operational environment on a 24x7 basis
- Design and maintain production monitoring systems
- Troubleshooting performance, reliability, and scalability issues.
- Developing tools and automated solutions in support of hosted services
- Evaluate and manage application and environment security.
- Follow change management processes during implementations.
- Work in a diverse team environment.
- Cross training with other application engineers, and training IT application administrators as needed.

Knowledge and skills:

This position requires strong technical skills, excellent communications and problem-solving skills, and the ability to engage and interact with numerous external teams. The ideal candidate will have skills and experience

operating and supporting Internet hosted applications. Candidates should have experience with Internet technologies and protocols, support systems, and with custom development of tools and solutions to support the applications and environment. Experience supporting a production environment is required. You should have an expert background in running both Windows and Unices server applications.

Required Skills:

- 3 or more years of experience in Windows Server administration in an Internetfocused production environment (applications servers, database servers, SAN);
- Extensive experience with Microsoft SQL Server (administration, scalability, aptitude writing T-SQL scripts, upgrading between versions, experience with migration tools, database versioning);
- Experience in configuring and administrating Microsoft IIS;
- Thorough understanding of networking concepts and Internet protocols;
- Experience scaling web services;
- Ability to code in Perl/Python and shell script (and learn other languages quickly);
- Experience in configuring firewalls, load balancers network gear and virtual environments (VMware).
- Experience supporting 24x7 mission critical Internet applications;
- Familiarity with hosted application service provider environments, including remote administration of devices and log monitoring;
- Familiarity with PCI Security Standards, malware and intrusion detection;
- Familiarity with a formal software release process, including the software build process and source control.
- Good knowledge and understanding of Unices administration is a plus;
- ASP and online hosting experience a huge plus;
- Experience with another DBMS is a plus;
- Programming experience with web technologies is a huge plus.Excellent communication and prioritization skills.
- Ability to learn quickly and adapt to changing priorities and requirements.
- Fluent in English.

Bonuses & benefits

We offer the opportunity to build a career in a rapidly expanding software company, working with international technology groups. Excellent [benefits package](#) including [Stock Options Plan](#), Medical and Life insurance, and more. Adobe believes personal fulfillment and company success go hand in hand, sustaining one another. In fact, our dynamic, rewarding working environment is well known - including eight years on [FORTUNE magazine's "100 Best Companies to Work For"](#) and other, similar accolades. By hiring the very best and brightest, Adobe continues to be a simply better place to work - creating a dynamic environment today and providing incentives for future achievement.

About Adobe

[Adobe \(NASDAQ: ADBE\)](#) revolutionizes how the world engages with ideas and information. For 25 years, the company's award-winning software and technologies have redefined business, entertainment, and personal communications by setting new standards for producing and delivering content that engages people virtually anywhere at any time. From rich images in print, video, and film to dynamic digital content for a variety of media, the impact of Adobe solutions is evident across industries and felt by anyone who creates, views, and interacts with information. With a reputation for excellence and a portfolio of many of the most respected and recognizable software brands, Adobe is one of the world's largest and most diversified software companies.

[Adobe's office in Romania](#) serves as a Research and Development center and focuses on improving Adobe products such as [Dreamweaver](#), [Business Catalyst](#) and [AIR](#) and researching related web technologies. The center also provides Adobe with greater access to the business community and the expertise in the growing Eastern European market. You will find here [passionate, exceptional and unique individuals](#) who use their skills to shape the next web technologies. You will be a part of a dynamic and rewarding work environment which is well-known around the world. You will discover the excellent benefit plans and challenging programs at Adobe.

Adobe is an equal opportunity/affirmative action employer. We welcome and encourage diversity in the workplace.